Grand Prize – Cape Town Holiday Package: Terms & Conditions

1. Organiser, duration and eligibility

1.1 Organiser. The "30 ans, 30 jours de cadeaux" promotion (the "Promotion"), including the Spin & Win wheel game and this Grand Prix flight draw (together, the "Game"), is organised by Caudan Development Limited (“Caudan”), Marina Quay, Port Louis, Mauritius.

1.2 Duration. The Game runs from 16 November 2026 to 15 December 2026 inclusive (the "Game Period"), on purchases made within the Caudan Waterfront precinct (Barkly Wharf, Le Pavillon, Dias Pier, L'Observatoire Foodcourt).

1.3 Who can enter. Entry is open to any natural person aged 18 or over on the date of purchase. Caudan may ask for valid government-issued photo ID to confirm age at any stage.

1.4 Residency for the Grand Prix. The Grand Prix (the Cape Town flight prize) is open only to Mauritian citizens and legal residents of the Republic of Mauritius holding a valid residence permit, and who hold a passport valid for at least 6 months from the intended travel date. Spins on the Spin & Win wheel are open to anyone aged 18+, with no residency restriction.

1.5 Who cannot enter. Employees of Caudan and its affiliated companies, employees of Caudan Waterfront tenant shops and restaurants, and the immediate family members (spouse, children, parents, siblings) of either group living in the same household, may not participate.

2. How to participate

2.1 Qualifying spend. Every Rs 2,500 spent at participating Caudan Waterfront shops or restaurants during the Game Period, supported by one or more original receipts dated the same calendar day, entitles the participant to one Spin & Win wheel spin and one numbered entry into the Grand Prix draw. Receipts from different days cannot be combined. All receipts must be genuine, legible and issued by participating outlets. Once validated, receipts will be stamped and cannot be reused. Cancelled, refunded or fraudulent transactions do not qualify. Where a qualifying purchase is subsequently refunded or cancelled, the Organiser reserves the right to invalidate the corresponding entries and any associated prizes, subject to applicable law.

2.2 Example. A Rs6,200 same-day receipt (or combination of same-day receipts) equals 2 full units of Rs2,500 — 2 wheel spins and 2 Grand Prix entries. The remaining Rs1,200 does not qualify for a further spin or entry.

2.3 Redemption window. A purchase does not need to be redeemed on the day it was made. The receipt(s) may be presented at the Spin & Win stand within 7 days of the purchase date, and no later than the last day of the Game Period, whichever is sooner. A receipt not redeemed within this window can no longer be used.

2.4 At the stand. The participant presents the original receipt(s) to a Caudan hostess, who verifies their validity, date, amount and whether they have already been used. For every qualifying Rs 2,500 spent, the participant is entitled to one Spin & Win wheel spin and, subject to the eligibility requirements under Clause 1.4, one numbered Grand Prize entry voucher. Each voucher must be completed with the participant's name, ID number and phone number and submitted to the hostess, who retains the corresponding stub. There is no limit to the number of entries, provided each is supported by qualifying expenditure. The Organiser shall maintain a record of validated receipts and corresponding numbered entries to prevent duplicate or fraudulent participation.

3. Spin & Win prizes

Spin & Win prizes are awarded based on the result of each valid spin and are subject to availability. Prizes cannot be exchanged for cash or substituted at the participant's request. Any prize-specific conditions, including redemption deadlines, will be communicated to participants at the stand or on the relevant prize voucher.

4. The Grand Prize

4.1 What's included. A trip for 2 people to Cape Town: 2 return economy-class flights, 4 nights in a 4-star hotel with breakfast, airport transfers, and travel insurance.

4.2 What's excluded. Meals other than breakfast, personal expenses, activities and excursions, visa fees, any health tests or travel documents required for entry into South Africa, and anything not listed in 3.1.

4.3 Booking. Travel dates are subject to availability and must be confirmed with the Travel Agent within 3 months of the winner being announced. Peak periods and public holidays may be excluded. The prize has no caslh value and expires if not booked within this period. The winner must confirm their preferred travel dates within three months of notification and complete the trip within 6 months of the draw date, subject to flight and hotel availability. Travel arrangements will be coordinated through the Travel Agent. Blackout dates, including peak travel periods and public holidays, may apply and will be communicated to the winner before booking.

4.4 Not transferable or exchangeable. The Grand Prize cannot be transferred, sold, or exchanged for cash or another prize, except at the Organiser's sole discretion, which reserves the right to substitute a prize of equal or greater value if the advertised prize becomes unavailable.

4.5 Travel companion. The winner's travel companion must be aged 18 or over.

4.6 Travel and immigration requirements. The winner and their travel companion are responsible for ensuring that they hold valid passports and comply with all applicable visa, immigration, health and entry requirements for travel to South Africa, including any passport validity requirements imposed by the relevant authorities or travel providers. Any costs associated with obtaining or renewing travel documents, visas or other required authorisations shall be borne by the winner and their companion.

Caudan shall not be responsible for any refusal of entry or inability to travel arising from failure to meet these requirements, except where liability cannot lawfully be excluded**.**

5. Failure to obtain travel documents

The winner and their companion are solely responsible for meeting all passport, visa, immigration and other entry requirements. If either person is unable to travel due to failure to meet these requirements, Caudanshall not be obliged to provide an alternative destination, cash payment or replacement prize, subject to applicable law.

6. The draw

6.1 Date and process. The Grand Prize draw shall take place on 16 December 2026, in the presence of a representative of the Gambling Regulatory Authority (GRA), by random selection from all valid entries received during the Game Period. One or more reserve winners may be drawn in a predetermined order should the original winner be ineligible, unreachable or fail to claim the prize within the stipulated period. The draw process and results shall be documented and retained for verification purposes.

6.2 Notification. The winner shall be contacted by phone and/or email within five working days of the draw, using the contact details provided on the entry voucher. The Organiser shall make at least three reasonable attempts to contact the winner over a period of five working days. If the winner cannot be reached within this period, the Organiser reserves the right to award the prize to a reserve winner in the order drawn.

6.3 Claiming the prize. The winner must confirm their identity and eligibility within 14 days of notification by providing valid government-issued photo identification matching the details on the winning entry, together with any other supporting documentation reasonably requested by Caudan. Caudan may verify the qualifying purchase against its entry records. If the winner is found ineligible or fails to claim the prize within the stipulated period, the prize may be awarded to a reserve winner in the order drawn.

6.4 Final decision. Caudan’s decision on the validity of any entry and the award of the Grand Prize is final.

7. Image rights and personal data

7.1 Publicity and use of winners' images. The Organiser may invite winners to participate in photographs, videos, interviews or other promotional activities relating to the Game and prize handover. Any use of a winner's name, image, voice or likeness for promotional or advertising purposes shall be subject to the winner's separate consent, specifying the intended purposes, media and duration of use. Such consent shall not be a condition of receiving the prize, and no additional compensation shall be payable for authorised promotional use.

7.2 Personal data. Personal data collected from participants, including names, contact details and identification information where necessary, shall be processed by Caudan in accordance with the Data Protection Act 2017 of Mauritius for the purposes of administering the Game, verifying eligibility, conducting the draw, notifying winners and awarding prizes. Personal data may be shared with authorised service providers, including appointed agencies, travel agents, airlines, hotels and insurers, where necessary for these purposes and subject to applicable data protection requirements. Any transfer of personal data outside Mauritius shall comply with applicable legal requirements. Personal data shall be retained only for as long as necessary for these purposes or to meet applicable legal and regulatory obligations, after which it shall be securely deleted or anonymised.

7.3 Direct marketing and participants' rights. Personal data shall not be used for unrelated direct marketing purposes unless the participant has provided separate, explicit consent. Participants may exercise their rights under the Data Protection Act 2017, including the rights to access, rectify or, where applicable, request erasure of their personal data, object to certain processing and withdraw consent, by contacting legal@promotionanddevelopment.com. Withdrawal of consent shall not affect the lawfulness of processing carried out before withdrawal.

8. Liability and general provisions

8.1 Liability. Caudan shall not be responsible for any injury, illness, accident, loss, damage, flight delay or cancellation, travel disruption or other incident occurring before, during or after the trip, where such events arise from circumstances beyond its reasonable control or the acts or omissions of third-party service providers, including airlines, hotels and transport operators. The winner and their travel companion travel at their own risk, subject to the terms and coverage of the travel insurance provided. Nothing in these Terms & Conditions shall exclude or limit any liability that cannot lawfully be excluded under applicable law.

8.2 Fraud. Caudan may disqualify any participant who falsifies a receipt or voucher, or attempts to enter more times than these terms allow.

8.3 Changes. Caudan may amend, suspend or cancel the Game at any time in case of force majeure or circumstances beyond its control, without liability.

8.4 Regulatory. The Game is conducted under licence from the Gambling Regulatory Authority of Mauritius.

8.5 Full terms. These terms and conditions in full are available on our website

8.6 Contact. Questions about the Game can be sent to design@caudan.com or call on 211 95 00.

8.7 Governing law. These terms are governed by the law of Mauritius. Any dispute falls under the exclusive jurisdiction of the courts of the Republic of Mauritius.